# Table of Contents

Acknowledgments ................................................... iii
Partners Against Hate ................................................ iv

I. Introduction to this Guide ............................................ 9
   Scope and Purpose ..................................................... 9
   Intended Audience ..................................................... 10
   How to Use this Resource ............................................. 11

II. Defining the Problem: The Internet as a Tool for Hate .......... 13
   The Emergence of Hate Speech Online .............................. 13
   Who is Spreading Hate Online? ...................................... 14
   How Do Children Encounter Hate Online? ......................... 17
   Examples of Hateful Web Sites Targeting Youth .................. 20
   Youth and the Electronic Community of Hate ..................... 21
   Can Hate on the Internet be Eliminated? ......................... 23

III. Helping Children Navigate the Internet Safely ................. 25
   Children’s Growing Use of the Internet ......................... 25
   Protecting Children Online ......................................... 28
   Internet Filters ....................................................... 29
   Critical Thinking: The Best Tool Against Hate ................... 30
   Skills to Assess Web Site Content ................................... 31

IV. Practical Tools for Educators and Families ..................... 35
   Internet Guidelines for Parents & Families, Educators, and Librarians . 36
   Internet Tips for Kids ................................................ 38
   Responding to Hate Online: Some Scenarios ....................... 39
   Web Site Evaluation Form .......................................... 44
   Families on the Internet: Suggested Activities and Discussion Guidelines 47

V. Bibliographies .......................................................... 49
   Suggested Resources for Families .................................. 50
   Suggested Resources for Educators ................................. 53
   Suggested Resources for Students .................................. 55
   Additional Online Resources ........................................ 57